614 Queens Way Grand Prairie, TX 75052 214.514.7774

adam@schaller.com adam-schaller.com

# **EXPERIENCE**:

# UX Lead / Design Strategy Coach

Sabre

Dallas, TX

2018 - Present

- Rationalize design decisions and get buy-in to ensure an efficient, intuitive and consistent user experience
- Gain deep subject knowledge of products and processes to function as a SME to train and assist other designers
- Plan and conduct research activities to understand market trends and to gain user, product and business insights
- Plan and facilitate Design Strategy workshops to generate big ideas, strategic opportunities and differentiators
- Work with internal and external stakeholders, suppliers, customers and end users to gather requirements and goals
- Consult and guide business, product and development teams in creating a strategic vision of products and features
- Provide guidance to product and development on MVP and iterative enhancements throughout the project lifecycle

### **UX Consultant at Sabre**

The Creative Group Dallas, TX

2015 - 2018

- Collaborate with other designers to create a design language based on industry leading UX and UI guidelines
- Convey vision and strategy through wireframes and prototypes to product managers, stakeholders and users
- Provide wireframes and high-fidelity mockups for use by stakeholders for planning and agile teams for sprints
- Coordinate agile development teams and designers to ensure adherence to design vision and design language
- Work closely with the product team to design for end state while providing support for iterative development

## **UX Architect at AT&T**

Tekzenit

Dallas, TX

2013-2015

- Shopping portal with simplified checkout Provide UX vision and define UX process for working with agile teams
- Maintenance portal Lead a team of designers with UX guidance, system knowledge and project strategy
- Collaboratewith product owners, analysts, SMEsand technical leads to prioritize roadmap and sprints •
- Design site maps, user flows and wireframes while helping to create the backlog and user stories with agile teams
- Communicate design concept and software goals to agile teams during iteration planning and user story grooming
- Create wireframes & prototypes to convey vision & strategy along with mockups, assets & artifacts for development
- Coordinate with visual designers and agile development teams to ensure adherence to project standards
- Present user stories as developed software to internal & external stakeholders during iteration and release demos

UX Designer / Site Development Lead	Polka Dot Design	Fort Worth, TX	2009-2012
Web UX Design / Graphic Design / Visualization	Freelance	Dallas, TX	2008-2009
Web Design / Visualization	SG Design	Dallas, TX	2005-2008
Web Design / Visualization	JHS Architecture	Columbia, SC	1999-2005

#### **SPECIALITIES:**

UX Design - wireframes, mockups and prototypes using Figma, XD, Sketch, Axure, Balsamiq, Keynote, InVision UX Research - user observations, interviews, site visits, focus groups, workshops, heuristics reviews, personas Design Thinking/Design Strategy - plan and facilitate workshops, lead training sessions and video personality Project Management - Rally, JIRA, Basecamp, Trello, ZenDesk

# **EDUCATION:**

Master of Architecture / Electronic Design Minor	Savannah College of Art and Design	Savannah, GA
Associate of Applied Science in Interior Design	Onondaga Community College	Syracuse, NY
Associate of Applied Science in Architecture	Onondaga Community College	Syracuse, NY

2021 Resume